YOUR JOURNEY BEGINS HERE

THE TERMINAL

Flexjet’s travel experience extends beyond your aircraft, beginning before your flight leaves the ground and concluding after you’ve arrived at your destination.

Flexjet Private Terminals are designed to be a natural extension of your trip, bringing the service, comfort and privacy of your aircraft to our most popular destinations across the country. Flexjet staff guide the process every step of the way, from gate agents and concierges at every Private Terminal to the cabin servers and pilots who continue that experience on board.

That seamless hand off allows us to bring your travel preferences to life through every stage of your trip. When our customer account managers can communicate with both the Terminal agents and aircraft crew, your expectations won’t just be met — they’ll be exceeded.

Unlike other FBOs, Flexjet Private Terminals are only open to Flexjet Owners. This not only adds an additional layer of privacy and discretion to your travel, it also allows you to avoid crowded facilities that accommodate traffic from charter providers.

The service at a Flexjet Private Terminal is second to none, with exclusive access, ramp-side service and private parking.
If you happen to arrive ahead of your scheduled departure time, take advantage of the amenities in the Private Terminal lounge. A fully stocked bar and café station provide refreshment before your trip, and Wi-Fi® will keep you connected. For any pre-flight needs, a dedicated gate agent will be on site to field any questions or requests.

Our lounges are also equipped with state-of-the-art security systems, including cameras and gated entrances to the parking lots, ensuring that you and your guests can travel with complete peace of mind.
THE CONFERENCE ROOM

When virtual conversations won’t suffice, our conference rooms have the space, privacy and connectivity you need to run an efficient meeting.

Glass walls and large-screen televisions provide a modern board-room-style setting, and intuitive, cutting-edge connectivity makes it easy to utilize the room’s multimedia capabilities. When traveling with your team, the conference room provides the perfect setting to give a presentation, collaborate or host a conference call.

If you would like your meeting to be catered, your Flexjet gate agent can arrange food to be delivered; simply call ahead with your meal request. If you’re unfamiliar with the area, the agent will be happy to suggest some options.
EXTRAORDINARY SERVICE  
IN THE AIR AND ON THE GROUND

THE CONCIERGE

When traveling in an unfamiliar area, don’t wait to get to your hotel for concierge guidance on what to see, do and eat. Flexjet provides remote and on-site concierge services that can arrange transportation, lodging and restaurant reservations as well as provide valuable information about the area from a local’s point of view.

The dedicated concierge will also work with line personnel to make sure your flight details are in order, including catering, aircraft arrival time and any other requests you may have.

Like our pilots and cabin servers, the Private Terminal concierge will be in direct communication with your customer account manager, ensuring they know your travel preferences and the details of your trip before you arrive at the airport.
THE JOURNEY BEGINS

You’ll enter a Flexjet Private Terminal through a private gate, which opens into a secure parking lot. From there, you’re welcome to spend time in the lounge — or if your aircraft is awaiting your arrival, to continue to the ramp for a plane-side drop-off.

At most Private Terminal locations, we also have a maintenance hangar large enough to house the Gulfstream G650 — the largest aircraft in our fleet. In inclement weather, you may prefer to board or disembark indoors, and those hangars make it possible to do so. On-site maintenance staff can also address any last-minute issue that may arise with the aircraft, preempting a delay in departure.

We’ve opened Private Terminals at some of our most popular destinations across the country, and more are on the way. We hope you’ll join us during your next trip and make yourself at home.
PRIVATE TERMINALS & OPERATIONS

OUR TERMINALS

NAPLES, FLORIDA
TETERBORO, NEW JERSEY
WHITE PLAINS, NEW YORK
DALLAS, TEXAS
VAN NUYS, CALIFORNIA

| COMING SOON |

MIAMI, FLORIDA
WEST PALM BEACH
SCOTTSDALE, ARIZONA
BOZEMAN, MONTANA
LONDON, ENGLAND

OPEN | COMING SOON

BOZEMAN, Montana
VAN NUYS, California
SCOTTSDALE, Arizona
CLEVELAND, Ohio
WHITE PLAINS, New York
TETERBORO, New Jersey
NAPLES, Florida
MIAMI, Florida
DALLAS, Texas
WEST PALM BEACH, Florida

TETERBORO, NEW JERSEY
PRIVATE TERMINAL AT TEB
WHITE PLAINS, NEW YORK
PRIVATE TERMINAL AT HPN

NAPLES, FLORIDA
PRIVATE TERMINAL AT APF
VAN NUYS, CALIFORNIA
PRIVATE TERMINAL AT VNY

DALLAS, TEXAS
PRIVATE TERMINAL AT DAL
YOU WON'T JUST BE FLOWN, YOU'LL BE MOVED.

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